

Clearwater Gas System (CGS)  
Systemwide Neighborhood Expansion Program (SNEP) for Natural Gas Service

**FREQUENTLY ASKED QUESTIONS**

---

**Q: Can you explain Clearwater Gas System's SNEP Program?**

A: Now, for a limited time, Clearwater Gas System will extend gas lines to homeowners within any area of our service territory who wish to convert from electric to natural gas energy. The gas line extension must not exceed 300 feet and requires a water heater installation, to qualify. The homeowner will pay applicable residential installation piping charges based upon CGS' established rates and fees for natural gas service.

**Q: Where can I sign up for Clearwater Gas System's SNEP Program?**

A: Homeowners interested in natural gas service must first contact Don Clark, Gas Sales Representative at 727-298-3540, x230 to review specific gas/program requirements and/or schedule a site visit. Don will then provide a written quote once you have determined the gas appliances you would like to install (i.e. range, dryer, water heater). To qualify, a gas water heater must be purchased and installed by Clearwater Gas System (*a gas range only installation does not qualify for the SNEP program*).

**Q: What is the suggested timeframe to have gas lines installed for new residential natural gas service?**

A: Typical turnaround is 3 to 4 weeks from the date of the signed order (signed by customer). *Note: Full payment is required prior to scheduling gas line installations.*

**Q: What is the cost (ballpark) for installing a gas water heater?**

A: The ballpark cost for installing a natural gas water heater ranges between \$1,100-\$2,000 (*after installation credit*) and depends upon the initial application. Note: some applications may require additional materials at an additional cost to meet the inspection/gas code requirements.

**Q: Are there incentive programs for converting from electric to gas energy?**

A: Yes, our energy conservation allowance program can help you save up to \$1,875 on installation cost when you convert your electric appliances to gas energy:

• Tank water heater	\$525 ( <i>must purchase unit from Clearwater Gas</i> )
• Tankless water heater	\$525 ( <i>must purchase unit from Clearwater Gas</i> )
• Heating	\$625
• Range	\$100
• Dryer	<u>\$100</u>
<b>TOTAL</b>	<b>\$1875</b>

You may also visit [www.energytaxincentives.org](http://www.energytaxincentives.org) for additional information on the 2010 Federal Tax incentives available to homeowners.

**Q: What methods of payment does Clearwater Gas System accept?**

A: For your convenience, Clearwater Gas accepts Check, Visa or Mastercard (*Clearwater Gas does not accept American Express or Discover Card*).

**Q: Overall, how much natural gas does an average family consume?**

A: Each customer has different usage values. For example, not everyone likes the same water temperature or room temperature. So there are several factors to consider when estimating potential gas usage. Please refer to the Clearwater Gas Fuel Use and Cost Comparison Chart for average cost and rates at [www.clearwatergas.com](http://www.clearwatergas.com)

**Q: What are the alternatives if natural gas is not available in my area?**

A: Clearwater Gas System also provides propane gas service in areas where natural gas is not available. Please contact our Sales Office at 727-298-3540 for details.